



Republic of the Philippines
Region IX
Province of Zamboanga del Sur
Municipality of Ramon Magsaysay

Office of the Sanggunian Secretary

EXCERPT FROM THE MINUTES OF THE 96TH REGULAR SESSION OF THE 9TH SANGGUNIANG BAYAN OF RAMON MAGSAYSAY, ZAMBOANGA DEL SUR, HELD AT THE SANGGUNIANG SESSION HALL ON JUNE 11, 2018.

Officers/Members:	Designation	Present	Absent	Remark
Hon. PACIFICO B. BULAHAN, JR.	Municipal Vice Mayor	/		
Hon. REGIDOR B. BULAHAN, SR.	SB Member	✓		
Hon. ACHILLEUS D. PESALBON	SB Member, Presiding	✓		
Hon. ALFONSO G. DONAIRE, JR.	SB Member	/		
Hon. CANDIDO S. ONIOT	SB Member	✓		
Hon. NESTOR H. BAHIAN	SB Member	/		
Hon. NANETTE O. MINA	SB Member	/		
Hon. ZOSIMA P. CORONEL	SB Member	/		
Hon. ALEXANDER E. AGUILAR, SR.	SB Member	✓		
Hon. CELSO C. CUYOS	Liga President	✓		

MUNICIPAL ORDINANCE NO. 1-2018

AN ORDINANCE ADOPTING A CITIZEN'S CHARTER FOR THE MUNICIPALITY OF RAMON MAGSAYSAY, ZAMBOANGA DEL SUR PURSUANT TO REPUBLIC ACT NO. 9485, OTHERWISE KNOWN AS THE ANTI-RED TAPE ACT OF 2007.

BE IT ORDAINED BY THE SANGGUNIANG BAYAN OF RAMON MAGSAYSAY, ZAMBOANGA DEL SUR IN SESSION ASSEMBLED:

SECTION 1. SHORT TITLE. This Ordinance shall be known as "The Citizen's Charter of the Municipality of Ramon Magsaysay – A Guidebook for Municipal Government Frontline Services."

SECTION 2. PURPOSE. This Ordinance is enacted in pursuance to the provision of Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007 which requires all government agencies including local government units to set up their own service standards known as the Citizen's Charter. It is also founded on the premise that the government as an institution provides and facilitates numerous essential public services – one, that is distinguished to be not only effective and efficient but transparent. Therefore, not only is this legislative measure timely but a paramount policy that brings reform in public service.

SECTION 3. POLICY. It is hereby declared the policy of the Municipality of Ramon Magsaysay, Zamboanga del Sur to promote integrity and accountability of its public officials and employees and exercise transparency with the manner of transacting business with the general public by minimizing red tape and prevent graft and corruption.

SECTION 4. CITIZEN'S CHARTER: DEFINITION, NATURE AND SCOPE.

- a) **Definition.** Citizen's Charter is an official document, a service standard, or a pledge, that communicates, in simple terms, information on the services provided by the Municipal Government through its existing offices, units or sections. It describes the step-by-step procedure for availing a particular frontline service, and the guaranteed performance level that the public may expect from the service.
- b) **Nature and Scope.** The Ramon Magsaysay Citizen's Charter herein referred to is a document and a tool through which the quality of public service can be improved by letting them know of the frontline service delivered by the offices/units/sections of the Municipal Government, procedures involved in delivering the service, and what the public should expect and how to seek remedy if the service standard set is not met.

SECTION 5. DECLARATION OF COMMITMENT AND DUTY. The Municipal Government of Ramon Magsaysay through its officials and employees declares the following commitment and duty, as follows:

- a) Ensure the delivery of the guaranteed performance level as laid down in the duly adopted Citizen's Charter;
- b) Undertake review of the Citizen's Charter, not less than once every two years to guarantee the responsiveness of the systems and procedures involve in delivering a particular frontline service; and
- c) Deliver the services with honesty, transparency and accountability.

SECTION 6. SEPARABILITY CLAUSE. If for any reason or reasons, any part or provision of the Ordinance shall be held unconstitutional, inoperative or invalid, other parts or provisions which are not affected shall continue to be in force and effect.

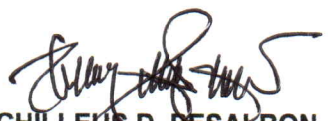
SECTION 7. REPEALING CLAUSE. Ordinances, executive orders and other administrative issuance or any of its part or parts inconsistent with this Ordinance are hereby repealed, amended or modified accordingly.

SECTION 8. EFFECTIVITY. This Ordinance shall take effect immediately upon its approval.

CERTIFIED CORRECT:


TESSIE R. TAGA-AN
Secretary to the Sanggunian

ATTESTED:


ACHILLEUS D. PESALBON
Presiding Protempore, Presiding

APPROVED:


LEONILO D. BORINAGA, SR.
Municipal Mayor